

# We are Kaleida Health.

For more than 170 years, the hospitals and health care facilities of Kaleida Health have been providing quality care to the communities comprising the eight counties of Western New York. We are the largest healthcare provider and the largest private employer in the area, and a major teaching affiliate of the University at Buffalo. We are affiliated with Great Lakes Health System of WNY, the entity integrating Kaleida Health, ECMC and the University at Buffalo.

## Mission

Our mission is to advance the health of our community.

## Vision

To provide compassionate, high-value, quality care, improving health in Western New York and beyond, educating future health care leaders and discovering innovative ways to advance medicine.

## Values

- C** Remain centered around the patient and family
- A** Be accountable to patients and each other
- R** Show respect and integrity
- E** Provide excellence in all we do

## Hospitals

- ▲ Bradford Regional Medical Center: 20 beds
- ▲ Buffalo General Medical Center and Gates Vascular Institute: 526 beds
- ▲ John R. Oishei Children's Hospital: 197 beds
- ▲ Millard Fillmore Suburban Hospital: 265 beds
- ▲ Olean General Hospital: 186 beds

## Off-Campus Emergency Department

- ▲ DeGraff Medical Park: offering emergency department and outpatient services

## Subacute/Long-Term Care Facilities

- ▲ DeGraff Rehabilitation and Skilled Nursing Facility: 80 beds
- ▲ HighPointe on Michigan: 300 beds
- ▲ The Pavilion at Bradford Regional Medical Center: 95 beds

## Home Care Agencies

- ▲ Visiting Nursing Association of Western New York, Inc.
- ▲ VNA Home Care Services
- ▲ VNA Northwest PA



**Kaleida Health**

100 High Street ▲ 11 South ▲ Buffalo, NY 14203 ▲ [kaleidahealth.org](http://kaleidahealth.org)

- ▲ Total number of employees (including Twin Tier): **11,787**
- ▲ Number of physicians (affiliated): **1,563**
- ▲ Number of volunteers: **553**
- ▲ Inpatient days: **303,098**
- ▲ Inpatient discharges: **53,432**
- ▲ Number of outpatient clinical locations/departments: **80**
- ▲ Emergency department visits: **124,631**
- ▲ Clinic and lab visits: **4,811,739**
- ▲ Ambulatory surgery cases: **45,357**
- ▲ Skilled nursing facility days: **125,573**
- ▲ Visiting Nursing Association (VNA) visits: **407,898**
- ▲ Total operating revenue (2024): **\$2.55 billion**
- ▲ Total community benefit programs (2023): **\$207,363,081**
- ▲ Primary and secondary service area: **Erie and Niagara Counties**

