Ready to Sign Up?

Self-enroll:
You can sign up for the MyKaleida Patient Portal at MyKaleida.org. To self-enroll, please use the email address you provided to our registration staff at your last visit. Alternatively, you can use your medical record number, which is on your visit summary.

Receive an invitation from our registration staff:

1. Log in to your email and find the email from Kaleida Health invites you to join MyKaleida.
2. Open the email and select the link “Accept Invitation from MyKaleida.”
3. Verify your name, email address, date of birth and gender.

With either method, you will be asked to create a user name, password and security question. MyKaleida Patient Portal users will also need to agree to the terms of Use and Privacy Policy.

Additional questions?
Visit MyKaleida.org for details on how to use website features and to log in to your personalized website. For technical questions that are not addressed online, please call (877) 621-8014, 24 hours a day, 7 days a week.

After setting up the MyKaleida Patient Portal in just a few simple steps, you’ll have online access to your health information anytime, anywhere!

Don’t forget to check your email and ACTIVATE your account using the instructions in your invitation
– or –
Enroll yourself at MyKaleida.org with your email address you provided at registration or your medical record number!

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Please ask your care team.

Spanish
ATENCIÓN: Si habla español, los servicios de asistencia lingüística están disponibles, de forma gratuita, para usted. Por favor, pregunte a su equipo de atención.

Arabic/Sudanese
تنبيه: إذا كنت تتحدث العربية، سوف تتوفر لك خدمات مساعدة لغوية مجانية. يرجى أن تساعد فريق العناية الخاص بك.

Kaleida Health does not discriminate on the basis of race, color, religion, sex, national origin, disability, sexual orientation, gender identity or expression, physical appearance, source of payment, or age.
How do I access MyKaleida?
Once you have an account set up, type ‘MyKaleida.org’ into your browser anywhere you have access to the Internet.

Is my information secure?
Yes. MyKaleida is HIPAA compliant and provides you with the ability to securely view and share your health information.

What can I access?
You can view selected data from your Kaleida Health electronic medical record, including test results, patient education and visit summaries.

Can I access family member records?
Yes. Visit MyKaleida.org for information about access approval for family member medical information or ask a staff member from registration/medical records during your family member’s visit.

Can I see my child’s medical information?
Yes. Parents and legal guardians can be granted proxy access to their minor children’s portal accounts upon request. Proxy access can be granted for children between the ages of 0-12 years. No proxy access will be given for patients ages 13-17 years. Prior to the minor’s 13th birthday, you will receive a notification email stating that the account will be disabled. Adolescents between the ages of 13-18 can request access to their own portal account.

Why is Cerner referenced on the website?
Cerner is the company we use to securely manage your electronic medical record information. MyKaleida is a customized Cerner system that provides you with the capabilities to interact with the medical record system.

For MyKaleida users, all of this is just a click away...

- View Test Results
  Most test results will be available online as soon as they are released. Only tests performed at Kaleida Health labs appear in your electronic medical record.

- Speed Up Check-In Process
  Need to fill out paperwork about your family history or other information before your next visit? Save time by doing them ahead of time in the MyKaleida Patient Portal.

- Make and Manage Appointments
  Patients can log on to the portal to request a new appointment or change an existing appointment.

- View Medical Record and Information
  Patients can view their health history including past surgeries, allergies, medical conditions, immunization dates and more. The portal also provides information that allows patients to learn more about medications and immunizations.

- Upload Documents and/or Images
  Patients can upload documents like previous medical records or upload images of a medical condition they may be experiencing for your care team to review.

- Secure Website
  MyKaleida is a password protected secure website. All health information is encrypted to ensure security. Only people you have authorized can view your information.

- Connect with Apple Health
  For patients with iPhones, download the Apple Health app to connect accounts with your MyKaleida Patient Portal account.

- Manage Other Accounts
  With proper consent, you can see medical records of family members. Caregivers can manage the health care of loved ones privately and conveniently.

For a complete list of features, please visit MyKaleida.org