We are Kaleida Health.

For more than 165 years, the hospitals and health care facilities of Kaleida Health have been providing quality care to the communities comprising the eight counties of Western New York. We are the largest healthcare provider and the largest private employer in the area, and a major teaching affiliate of the University at Buffalo. We are affiliated with Great Lakes Health System of WNY, the entity integrating Kaleida Health, ECMC and the University at Buffalo.

Mission
Our mission is to advance the health of our community.

Vision
To provide compassionate, high-value, quality care, improving health in Western New York and beyond, educating future health care leaders and discovering innovative ways to advance medicine.

Values
- Centered around the patient and family
- Accountable to patients and each other
- Show respect and integrity
- Provide excellence in all we do

Hospitals
- Bradford Regional Medical Center: 107 beds
- Buffalo General Medical Center and Gates Vascular Institute: 484 beds
- John R. Oishei Children’s Hospital: 185 beds
- Millard Fillmore Suburban Hospital: 265 beds
- Olean General Hospital: 186 beds

Off-Campus Emergency Department
- DeGraff Medical Park: offering emergency department and outpatient services

Subacute/Long-Term Care Facilities
- DeGraff Rehabilitation and Skilled Nursing Facility: 80 beds
- HighPointe on Michigan: 300 beds
- The Pavilion at Bradford Regional Medical Center: 95 beds

Home Care Agencies
- Visiting Nursing Association of Western New York, Inc.
- VNA Home Care Services
- VNA Northwest PA

Total number of employees (including Twin Tier): 10,037
Number of physicians (affiliated): 1,595
Number of volunteers: 616
Inpatient days: 296,039
Inpatient discharges: 53,006
Number of outpatient clinical locations/departments: 80
Emergency department visits: 107,466
Clinic and lab visits: 2,744,888
Ambulatory surgery cases: 29,555
Skilled nursing facility days: 105,963
Visiting Nursing Association (VNA) visits: 479,453
Total net patient revenue: $1.895 billion
Total community benefit programs (2020): $177,398,239
Kaleida Health economic impact exceeds: $2.7 billion
Primary and secondary service area: Erie and Niagara Counties

Kaleida Health
100 High Street ▲ 11 South ▲ Buffalo, NY 14203 ▲ www.kaleidahealth.org