![Kaleida Health]

Remote Access Enrollment Remotely

1. Go to https://connect.kaleidahealth.org
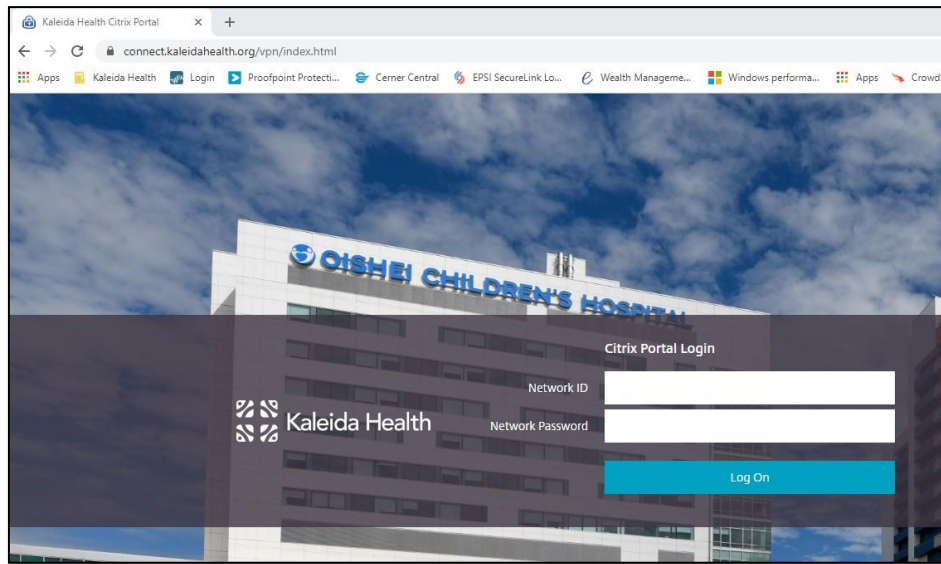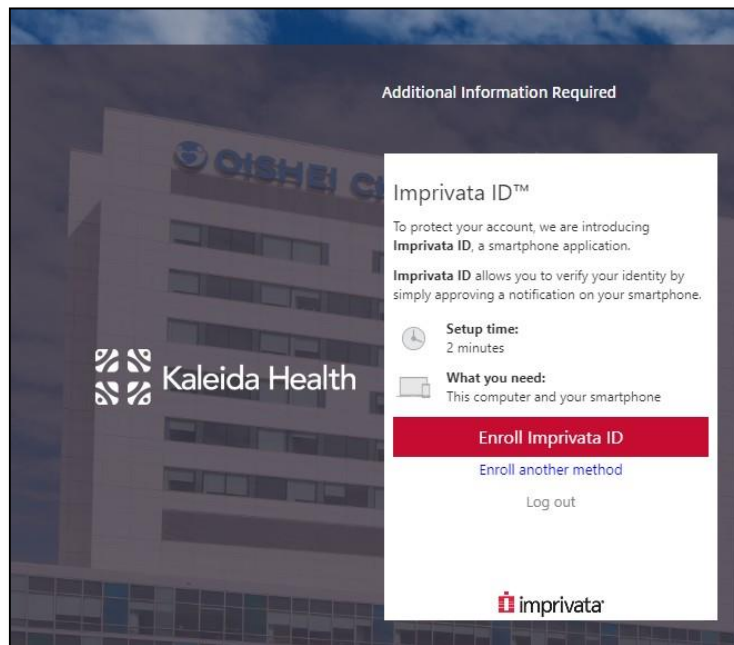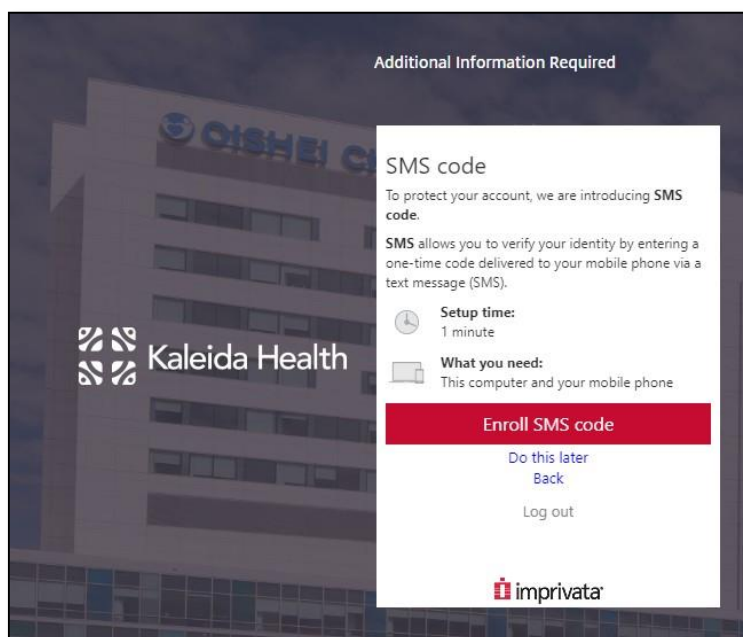

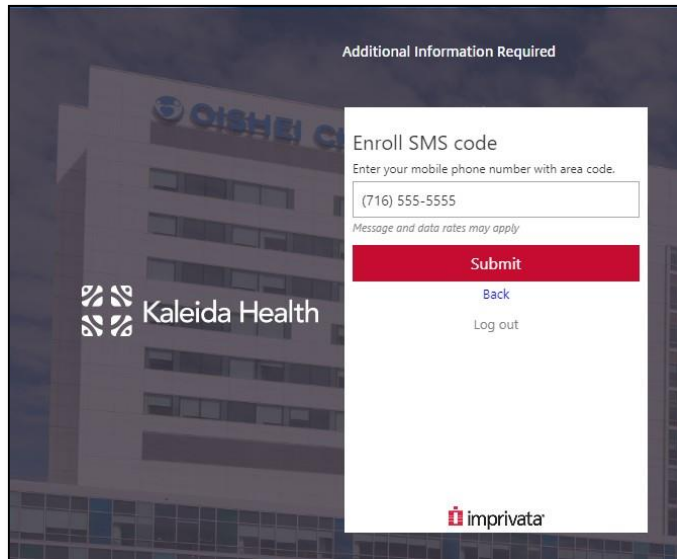2. Enter your Kaleida Health username and password
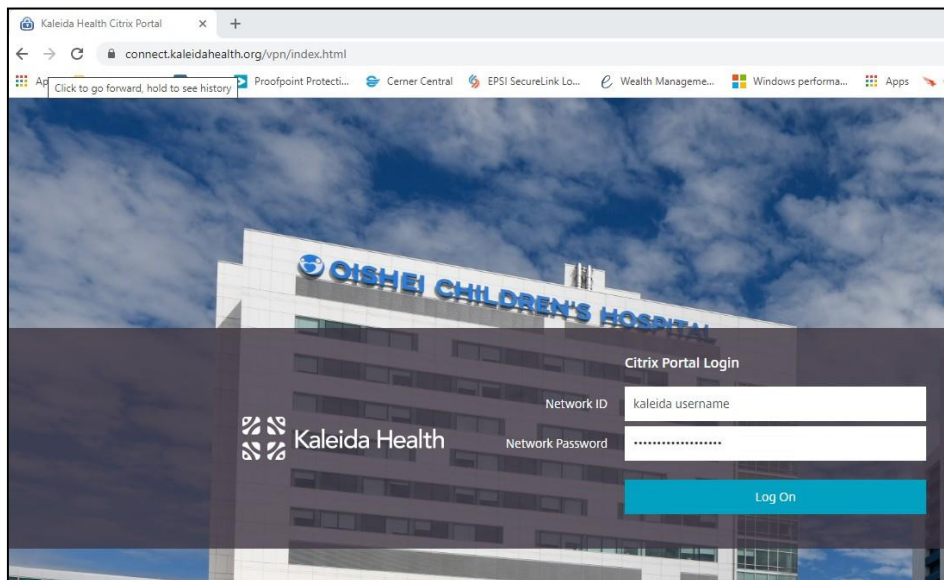
3. You will be prompted to enroll for multi-factor authentication. Click the blue "Enroll another method" link.

4. Click "Enroll SMS code"

5. Enter your mobile phone number and click "Submit"
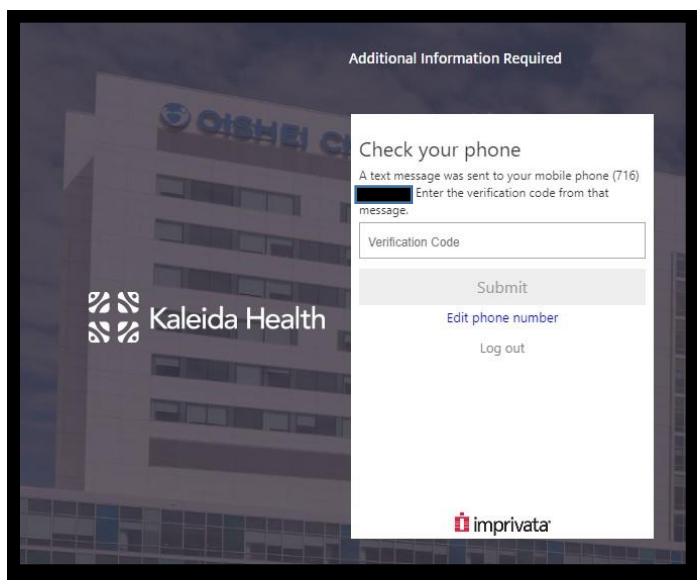
6. You will receive a code via SMS to your mobile device. Enter the Verification Code and click "Submit"

7. Click "Done"
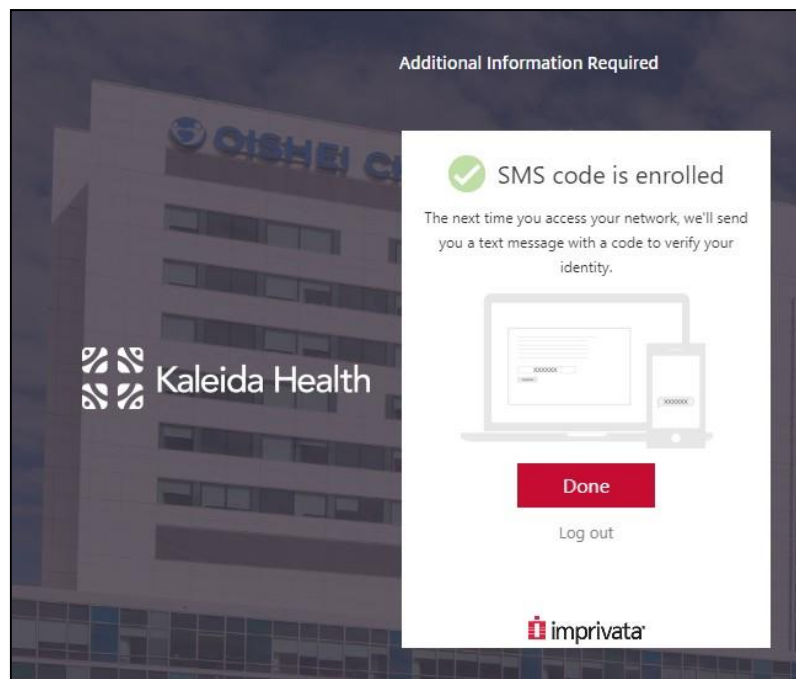
8. If you are using a Kaleida Health laptop, select "Detect Receiver", otherwise select the blue "Use light version" link.
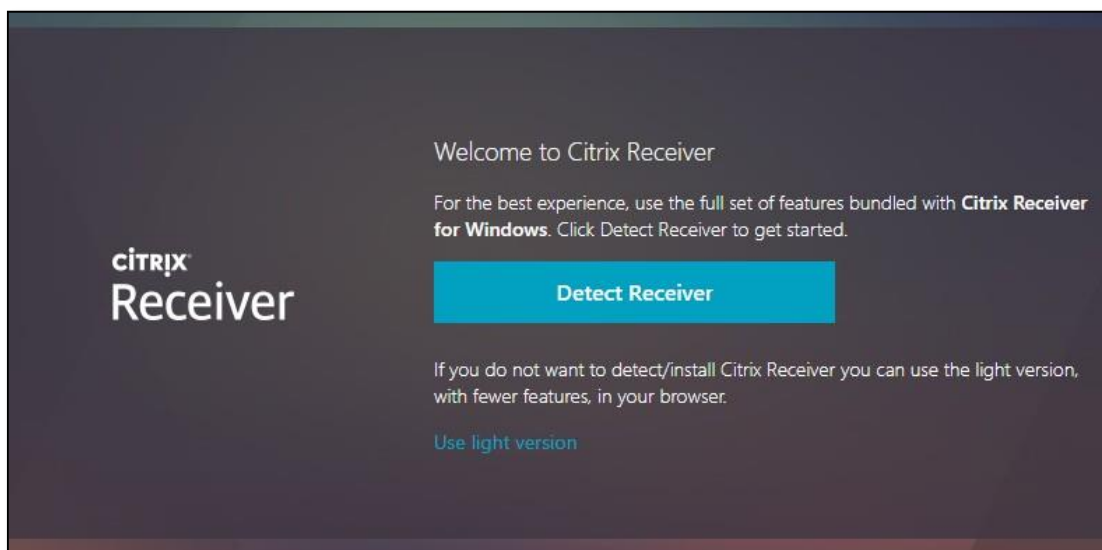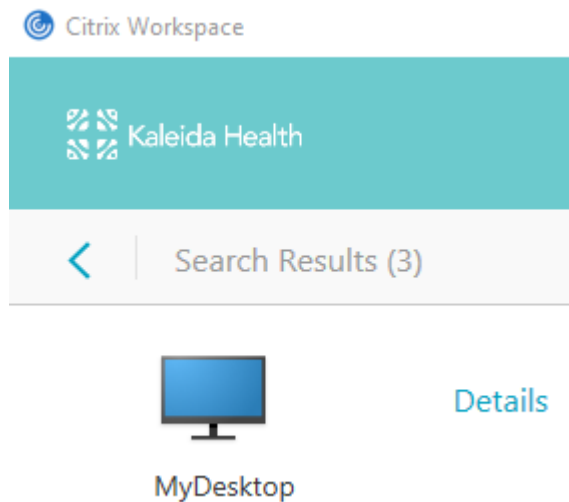
9. Click the MyDesktop icon, this will start a virtual desktop and allow access to your email and J:\drive documents.

If you experience any issues or have any questions, please contact the Service Desk at 716-859-7777.