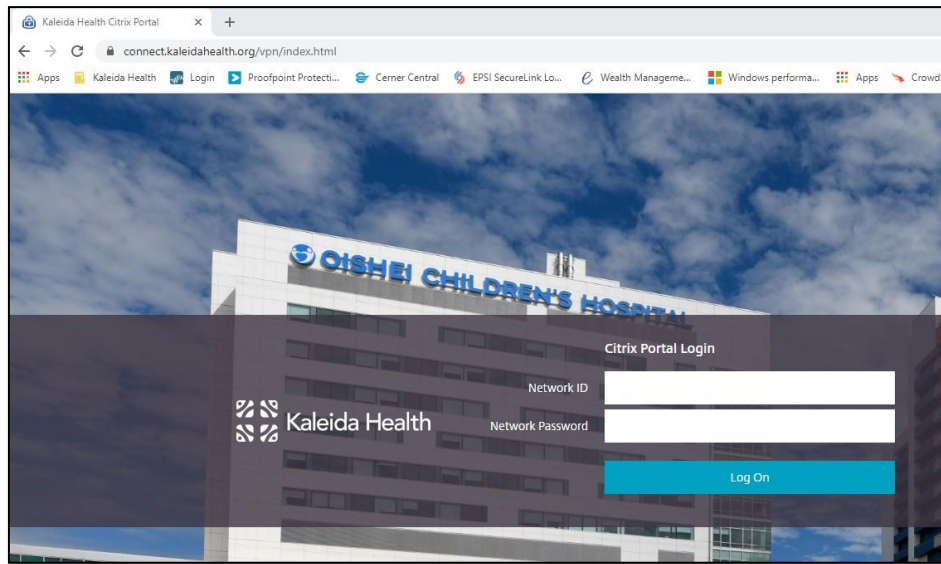
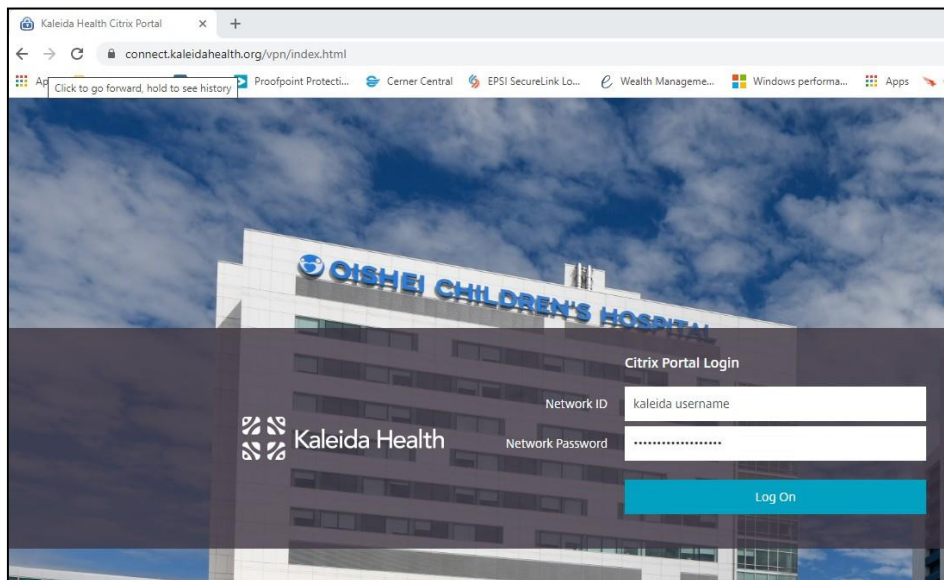


Remote Access Enrollment Remotely

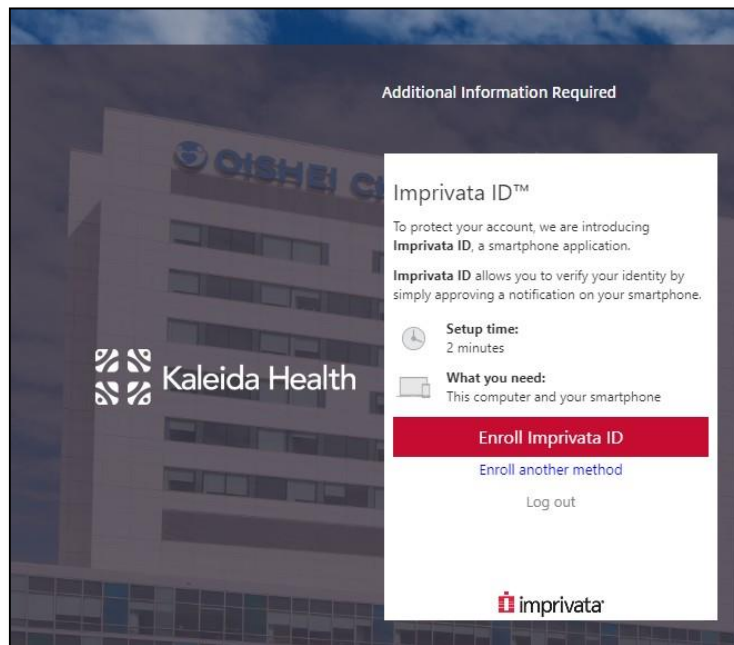
1. Go to <https://connect.kaleidahealth.org>



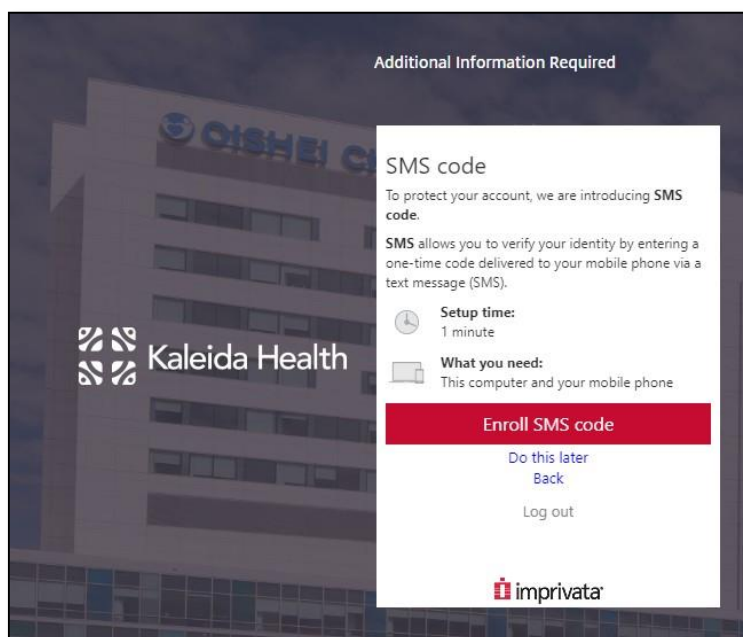
2. Enter your Kaleida Health **username** and **password**



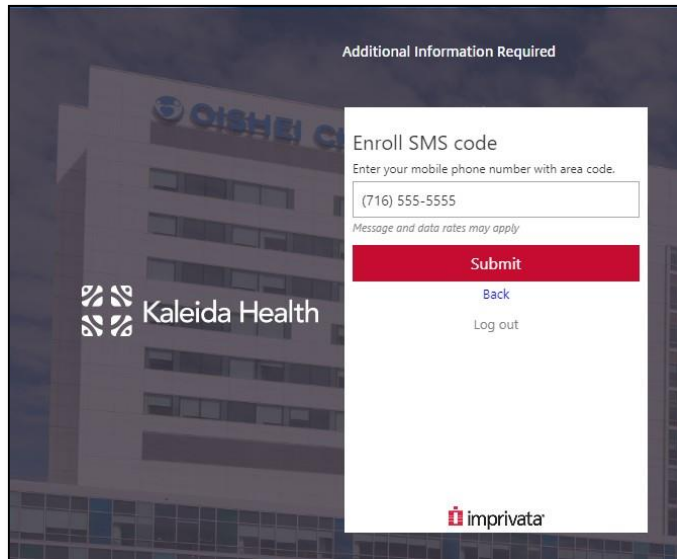
3. You will be prompted to enroll for multi-factor authentication. Click the blue “Enroll another method” link.



4. Click “Enroll SMS code”



5. Enter your mobile phone number and click “Submit”



Additional Information Required

Enroll SMS code

Enter your mobile phone number with area code.


(716) 555-5555


Message and data rates may apply

Submit

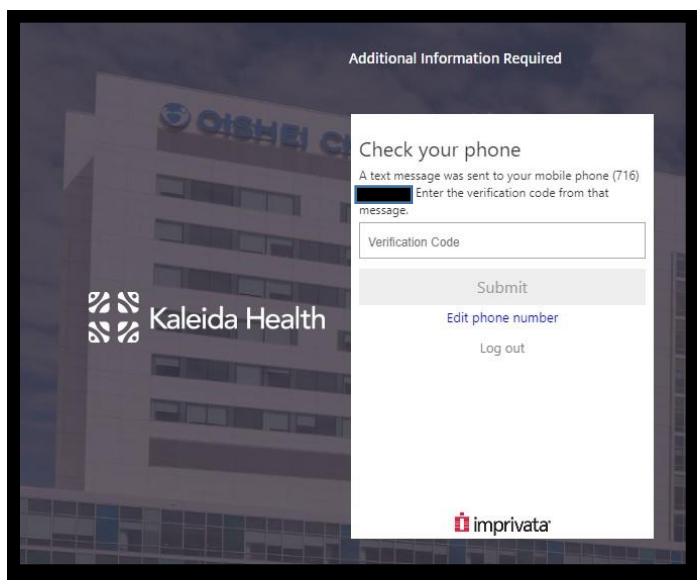
[Back](#)

[Log out](#)

 Kaleida Health



6. You will receive a code via SMS to your mobile device. Enter the Verification Code and click “Submit”



Additional Information Required

Check your phone


A text message was sent to your mobile phone (716) [REDACTED]. Enter the verification code from that message.


Verification Code

Submit

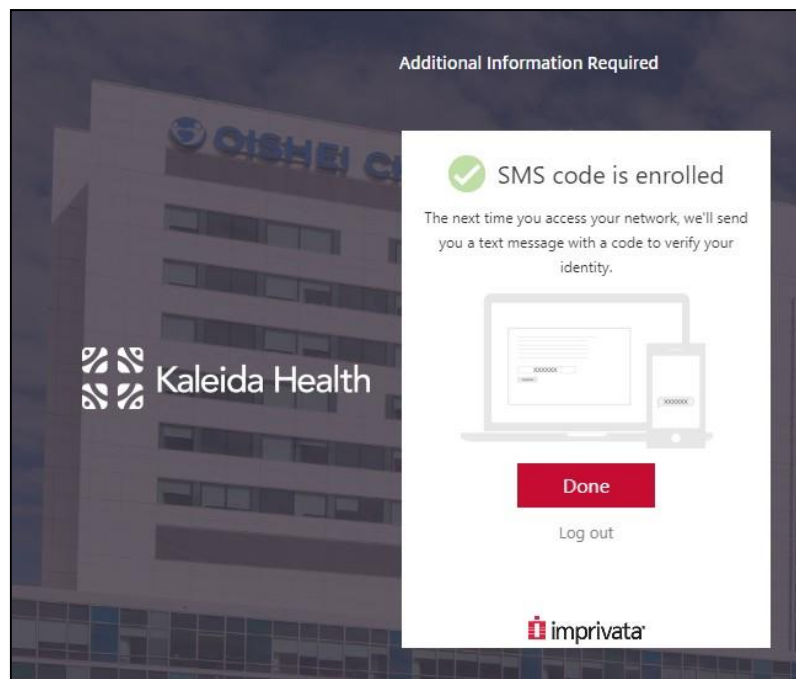
[Edit phone number](#)

[Log out](#)

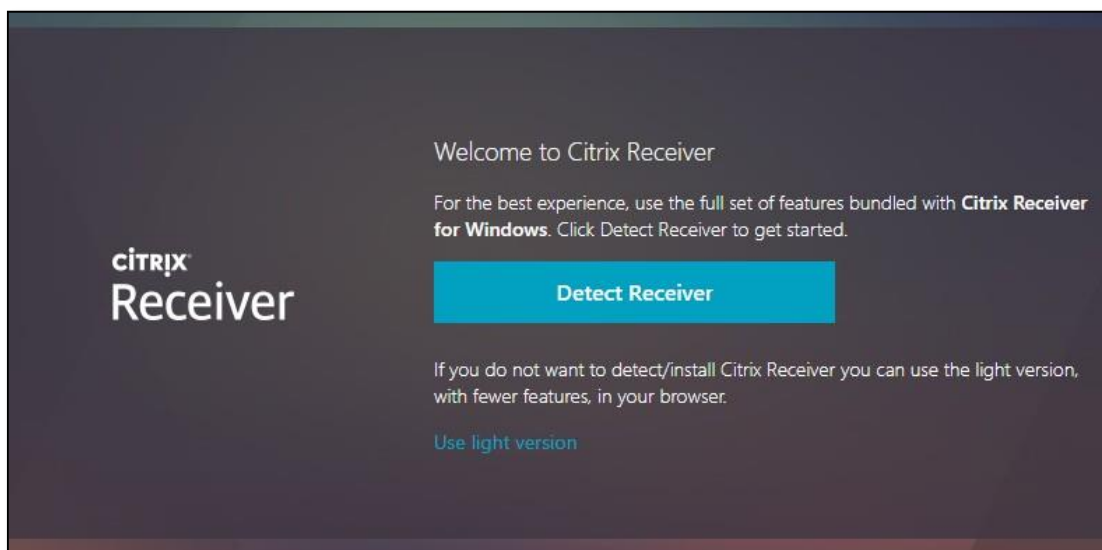
 Kaleida Health



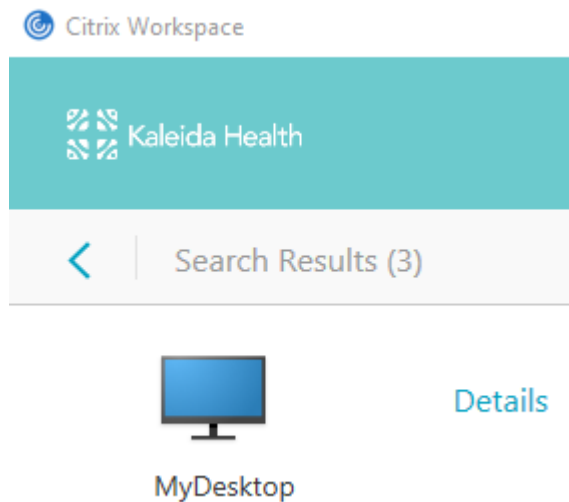
7. Click "Done"



8. If you are using a Kaleida Health laptop, select "Detect Receiver", otherwise select the blue "Use light version" link.



9. Click the MyDesktop icon, this will start a virtual desktop and allow access to your email and J:\drive documents.



If you experience any issues or have any questions, please contact the Service Desk at 716-859-7777.