

# Acute Rehabilitation

KALEIDA HEALTH

## KALEIDA HEALTH REHABILITATION SCORECARD

	2009	4TH QTR	YTD	TARGET
Number of patients served		171	680	700
Average daily census		33.2	33.4	33
Community discharge		67%	69%	70%
Discharge to acute care		12%	12%	13%
Patient satisfaction		89.7%	89.2%	90%
Patients that would definitely return to this rehab facility		99%	99%	100%
FIM Change (Functional Improvement)		25.7	25.4	25.3
Follow up status same/better 90+ days after discharge		94%	94%	90%
Referral denial %		58%	52%	40%

### SUCCESS

- THE MRU'S CONTINUE TO GROW AND EXPAND THEIR REFERRAL BASE DESPITE EVER-CHANGING REGULATORY STANDARDS
- A HIGH PERCENTAGE OF PATIENTS DISCHARGED REMAIN AT THE SAME FUNCTIONAL LEVEL OR HAVE IMPROVED 90+ DAYS AFTER DISCHARGE

### FOCUS AREA

- PATIENT SATISFACTION WILL REMAIN THE PRIMARY FOCUS INTO 2010 AS THE MRU'S DEVELOP A COHESIVE INTERDISCIPLINARY TEAM APPROACH ACROSS SITES
- EDUCATION AND FOLLOW UP WILL CONTINUE TO ENSURE THAT THOSE PEOPLE ELIGIBLE FOR ACUTE REHAB ARE ABLE TO RECEIVE IT

## MEDICAL REHABILITATION UNITS RECEIVE 3 YEAR CARF ACCREDITATION



CARF (Commission on Accreditation of Rehabilitation Facilities) is an international organization that requires a rehabilitation program adhere to high quality care standards and deliver excellence in patient outcomes. Buffalo General Hospital and DeGraff Memorial Hospital are the only CARF accredited rehabilitation facilities in seven of the eight counties of Western New York

If anyone has questions about admission criteria or is interested in receiving more information regarding the Acute Medical Rehabilitation Units please contact Michelle Fry @ 716-859-3311 or 716-690-2026.



For any suggestions to improve our program please email : [mfry@kaleidahealth.org](mailto:mfry@kaleidahealth.org)

